



1. Upon reaching a total purchase amount of USD 1,200 or more, you will receive a USD 240 voucher with a unique code. This voucher code will be sent to your registered email address within 24–48 hours after meeting the spend requirement. The USD 240 voucher remains valid for one month and can be redeemed on your next purchase. If unused within this period, a replacement code may be requested. This benefit is exclusive to newly upgraded FARFETCH Platinum Tier Customers and does not apply to existing FARFETCH customers. Brand exclusions apply as listed below.
2. The FARFETCH 10% anniversary promo code will be issued via email one year after the date of your first purchase. This voucher is valid for 30 days.
3. Your exclusive Platinum Tier access code and enrollment link will be shared by the Platinum Concierge team within 24–48 hours upon request.
4. Enrollment into the Platinum Tier must be completed via the desktop version of FARFETCH and not through the FARFETCH mobile app.
5. The enrollment code is valid for one-time use, valid for one year from the date of issue, and applies per Platinum account (Primary and Supplementary).
6. If the code is invalid, expired, or not functioning, you may contact our Platinum Concierge team to request a new code or initiate a manual upgrade through the FARFETCH team. Manual upgrades may require up to 7 business days to be completed.
7. Brand exclusions for the FARFETCH Platinum Tier and the USD 240 welcome voucher: Solace London, Saiid Kobeisy, Onitsuka Tiger, FEAR OF GOD ESSENTIALS, Proenza Schouler White Label, AMIR SLAMA, CHOCOOLATE, The New Arrivals Ilkyaz Ozel, tout a coup, Musium Div., Floyd, BRIGITTE, SARAH CHOFAKIAN, FARFETCH VIP, LYGIA & NANNY, TWINSET Kids, Bobo Choses, PHILOSOPHY DI LORENZO SERAFINI KIDS, Rhea Costa, BIRKENSTOCK KIDS, MINI RODINI, SCHUTZ, MAX&Co. Kids, Faithfull the Brand, Marchesa Notte Bridesmaids, OSKLEN, CALVIN KLEIN KIDS, There Was One Kids, ADRIANA DEGREAS, MAKAVELIC, UMA | Raquel Davidowicz, Konges Sløjd, CLUBE BOSSA, JIMMY CHOO, MIU MIU, PRADA, VALENTINO GARAVANI, ROLEX PRE-OWNED, PATEK PHILIPPE, AUDEMARS PIGUET, CARTIER PRE-OWNED, RICHARD MILLE VIP, FREDERIQUE CONSTANT, AET REMOULD, CHOPARD, OMEGA PRE-OWNED, CARTIER, ON RUNNING, ON RUNNING KIDS, TASAKI.
8. The upgrade to the FARFETCH Platinum Tier will appear in your FARFETCH account within 24–72 hours after activation.
9. You are receiving this email because you are an American Express Saudi Arabia Cardmember.
10. This benefit is sent only to Cardmembers who have provided prior consent to receive promotional communications via email or SMS in accordance with applicable data protection regulations.
11. This benefit is intended for individuals and applies only to recipients of this communication through the above channels.
12. The benefit applies exclusively to Platinum Cardmembers (Primary and Supplementary) holding The American Express Platinum Card issued by American Express Saudi Arabia.
13. If a total spend of USD 6,000 is not met within 12 months from your upgrade date, your Platinum Tier will be automatically downgraded to the Gold Tier.
14. This benefit is non-transferable.
15. This benefit is valid from 1 January 2026 to 31 December 2027.
16. FARFETCH and American Express Saudi Arabia's decision shall be final regarding any disputes from American Express Saudi Arabia Cardmembers concerning this benefit.
17. FARFETCH Limited Terms & Conditions apply.



18. This benefit is subject to availability and may be modified or withdrawn due to circumstances beyond the control of American Express Saudi Arabia.
19. American Express Saudi Arabia shall not be liable for any acts, omissions, delays, or service quality provided by FARFETCH or any third-party vendors.
20. American Express Saudi Arabia reserves the right to amend, suspend, or terminate this benefit, or revise these Terms & Conditions, should this be necessary due to regulatory, operational, or external conditions outside its control.
21. All benefits are subject to availability.
22. Terms and Conditions of American Express Saudi Arabia apply. To view all card benefits, terms, conditions, and fees, please visit the American Express Saudi Arabia website.
23. American Express Saudi Arabia reserve the right to disqualify any Cardmember from this benefit in cases of suspected misuse, abuse, or fraudulent activity.
24. All rights reserved American Express Saudi Arabia, Copyright 2026.
25. If you have any feedback or concerns, please contact our Customer Care Team via email at complaints@americanexpress.com.sa or call from inside Saudi Arabia: 800 442 4442 / from outside Saudi Arabia: +966 11 292 6663. For more details, please visit the Complaint/Feedback Handling Procedures page on the American Express Saudi Arabia website.
26. For inquiries, please contact us at 800 1195555, or visit the American Express Saudi Arabia website.
27. Non-compliance with the Terms & Conditions of American Express Saudi Arabia's credit and charge Cards may result in cancellation/suspension of your Card/Additional Cards and a negative impact on your credit bureau record. Minimum payments on your credit card may result in additional charges and fees due to the application of the Murabaha margin to the outstanding balance.