



1. MR Freedom flight ticket redemption benefit is applicable exclusively to Primary American Express® Platinum Cardmembers issued by American Express Saudi Arabia.
2. No prior opt-in or enrollment is required to utilize the MR Freedom program. Redemption requests remain subject to Membership Rewards® points availability, verification procedures, and American Express Saudi Arabia approval requirements.
3. Cardmembers may redeem Membership Rewards® points for multiple MR Freedom flight bookings, provided sufficient Membership Rewards® points are available in the Cardmember's account at the time of each redemption request and the available points fully cover the total booking value.
4. The redemption equation for MR Freedom is: 1 USD = 250 Membership Rewards® points.
5. The minimum redemption value for MR Freedom flight bookings is 200,000 Membership Rewards® points.
6. Membership Rewards® points redeemed under MR Freedom must cover the full booking value. Partial redemption using Membership Rewards® points is not permitted.
7. All redemption requests remain subject to Membership Rewards® points availability at the time of processing.
8. Eligible flight bookings must be arranged exclusively through American Express Premium Travel Services using approved servicing channels.
9. All quotations remain subject to airline availability, fare availability, operational restrictions, currency fluctuation, and final confirmation at the time of ticket issuance.
10. Once a redemption request is submitted, American Express Saudi Arabia may require up to two working days to review and respond to the request.
11. Once the Cardmember approves the quotation and the ticket is issued under the MR Freedom program, the booking shall be considered final and non-refundable regardless of the applicable airline fare rules or policies. Membership Rewards® points redeemed under the MR Freedom program cannot be reversed, refunded, recredited, or returned to the Cardmember account after ticket issuance.
12. Membership Rewards® points redeemed under MR Freedom are non-refundable, non-transferable, and cannot be reversed back to the Cardmember account after ticket issuance.
13. Date changes may be permitted only in accordance with the fare rules, ticket conditions, cancellation policies, and procedures of the selected airline carrier.
14. Any additional charges, taxes, penalties, amendment fees, cancellation fees, fare differences, seat selection fees, baggage charges, upgrades, optional airline services, airport fees, or any other related travel costs resulting from booking amendments or travel requests are excluded from the MR Freedom redemption value and must be paid using an eligible American Express® Platinum Card issued by American Express Saudi Arabia. Such charges cannot be paid using Membership Rewards® points.
15. Airport taxes charged separately, visa fees, travel insurance, lounge access fees, excess baggage charges, optional airline services, and any non-airfare related costs are excluded from the MR Freedom redemption value and must be paid separately using an eligible American Express® Platinum Card issued by American Express Saudi Arabia.
16. Airline name, travel route, passenger name, and ticket ownership cannot be changed after ticket issuance unless otherwise permitted by the applicable airline fare rules and policies.



17. Any residual value resulting from ticket amendments, fare reductions, partial cancellations, airline credits, or unused ticket value will not be refunded in cash, credited back as Membership Rewards® points, or reused for future bookings unless permitted directly by the airline.
18. Membership Rewards® points redeemed for cancelled, expired, forfeited, partially used, or unused tickets will not be refunded.
19. No-show tickets, voluntarily unused tickets, partially utilized itineraries, or unused travel segments shall not qualify for any Membership Rewards® points refund, reuse, compensation, or travel credit.
20. For redemption requests exceeding 1,000,000 Membership Rewards® points, American Express Saudi Arabia may require additional verification procedures, including a recorded confirmation call with the Cardmember, prior to processing the redemption request and deducting the Membership Rewards® points from the Cardmember account.
21. American Express Saudi Arabia may require additional internal approvals, supporting documents, verification checks, or recorded confirmation procedures for high-value redemption requests exceeding 1,000,000 Membership Rewards® points before final processing.
22. Membership Rewards® points will only be deducted after final booking confirmation and successful ticket issuance.
23. American Express Saudi Arabia reserves the right to request additional information, identification documents, or supporting documents before processing any redemption request.
24. No Membership Rewards® points will be earned on flight tickets redeemed through the MR Freedom program.
25. All flight bookings remain subject to airline fare rules, ticket restrictions, seat availability, blackout dates, travel restrictions, operational conditions, and the applicable terms and conditions of the selected airline carrier.
26. American Express Saudi Arabia acts solely as a booking facilitator and shall not be responsible for airline operational disruptions, schedule changes, cancellations, delays, denied boarding, force majeure events, or supplier-related service failures beyond its reasonable control.
27. The eligible Card account must remain active, valid, and in good standing at the time of booking, ticket issuance, travel completion, and redemption processing.
28. American Express Saudi Arabia reserves the right to suspend, decline, reverse, or cancel any redemption request or benefit in cases of suspected misuse, abuse, fraudulent activity, technical error, regulatory concerns, refunded transactions, supplier disputes, or non-compliance with the applicable Terms and Conditions.
29. American Express Saudi Arabia reserves the right to amend, suspend, or terminate the MR Freedom program or any related benefit at any time without prior notice, subject to applicable laws and regulations.
30. Membership Rewards® Program Terms and Conditions apply.
31. Airline Terms and Conditions apply.
32. Terms and Conditions of American Express Saudi Arabia apply. To view all card benefits, terms and conditions, and fees, please visit American Express Saudi Arabia's website.



33. All rights reserved American Express Saudi Arabia, Copyright 2026.
34. If you have any feedback or concerns, please contact our Customer Care Team via email at: complaints@americanexpress.com.sa, or call 8004424442 or +966112926663 from outside the Kingdom. For more details, please visit the Complaint / Feedback Handling Procedures page on American Express Saudi Arabia's website.
35. For more information, please contact us at 8001195555 or visit American Express Saudi Arabia's website.
36. Non-compliance with the Terms & Conditions of American Express Saudi Arabia's credit and charge Cards may result in cancellation/suspension of your Card/Additional Cards and a negative impact on your credit bureau record. Minimum payments on your credit card may result in additional charges and fees due to the application of the Murabaha margin to the outstanding balance.